

Warranty Certificate

CIDEM Hranice, a.s., with their registered office at Skalní 1088, Hranice I-Město, 753 01 Hranice, registered in the Commercial Register maintained by the Regional Court in Ostrava, Section Entry B 148 (hereinafter referred to as **the Manufacturer**) hereby declares that they provide the Warranty Recipient with a **fifteen-year warranty on the "CETRIS cement-bonded particleboard" products** specified in point 1.1. (hereinafter referred to as **the Warranty**), within the bounds and subject to the conditions set out below in this Warranty Certificate:

(1) "CETRIS cement-bonded particleboard" products covered by the Warranty:

1.1. The Warranty applies to CETRIS cement-bonded particleboards in all versions (with the exception of those under point 1.2), manufactured by the Manufacturer and delivered to the Warranty Beneficiary from the Manufacturer's production plant in Hranice after 20 September 2026, provided that the purchase price for the goods has been paid in a due and timely manner to the Manufacturer, they were transported in accordance with the Manufacturer's guidance, properly stored, and subsequently—while new and unused—correctly installed on a property located within Europe, in compliance with all regulations, standards, technical requirements, and instructions issued by the Manufacturer for handling the goods, which can be obtained from the Manufacturer (hereinafter referred to as the "Products").

1.2. The Warranty does not cover, and this warranty statement does not apply to, any Product delivered to the Warranty Beneficiary from the Manufacturer's production plant in a lower quality grade, nor to products designated as "CETRIS HOBBY cement-bonded particleboard".

(2) Warranty Beneficiary:

Warranty Beneficiary refers to a business operator that purchased the Products directly from the Manufacturer (hereinafter referred to as the **"Warranty Beneficiary"**). The Manufacturer agrees that upon the sale of the Product, the Warranty Beneficiary may transfer the rights under this Warranty to the first third-party business operator by transmitting to them the Warranty Certificate (hereinafter referred to as the **"Warranty Rights Assign"**). Any subsequent assignment of the Warranty rights is possible only with the prior written consent of the Manufacturer. The rights under this Warranty are not transferable to consumers.

(3) Scope and other terms of the Product Warranty:

3.1. The Manufacturer warrants and represents to the Warranty Beneficiary that for a period of fifteen years, commencing on the date of dispatch of the Product from the Manufacturer's production plant, there shall be no change in the utility properties of the Product, provided that the Product has been properly stored and correctly installed on a property in compliance with all regulations, standards, technical requirements, and guidance issued by the Manufacturer for handling the Product, which can be obtained from the Manufacturer. This Warranty does not cover other than the utility properties of the Product, and in particular does not apply to changes in colour and surface wear of the Product, including its edges, which manifest themselves more than three years after the delivery of the Product to the customer, typically as a result of the action of adverse weather conditions. Furthermore, the Warranty does not cover differences in the colour shade of the Product originating from different production batches. This Warranty also does not cover efflorescence of the Product, colour inconsistency of the Product, surface micro-cracks of the Product, and similar phenomena resulting from the fact that cement is used in the manufacture of the Product (the occurrence of efflorescence and similar phenomena is a natural property of the Product due to its cement base and is not considered a defect). This Warranty also does not cover defects in the Product that did not arise during the Manufacturer's production of the Product, in particular subsequent defects in the Product caused by improper transport, storage or installation, natural disasters, or a failure to follow the guidance provided by the Manufacturer or a lack of knowledge of such guidance.

3.2. Any obvious defect in the Product must be reported to the Manufacturer in writing within 8 days of receiving the Product directly from the Manufacturer. The Warranty Beneficiary or the Warranty Rights Assign who first discovered, or could have discovered, a hidden defect in the Product is obliged to lodge a written complaint with the Manufacturer within 8 days of the date on which the hidden defect in the Product was, or could have been, discovered.

A complaint regarding a defect in a Product must include the following details: Product type, serial number, number of defective units and description of the defect. A claim regarding a defect in the Product must be accompanied by a photocopy of the proof of purchase of the Product from the Manufacturer and proof of payment of the purchase price of the Product to the Manufacturer. Any claim regarding a defect in the Product which does not meet all the requirements set out in this Warranty Certificate shall not be considered to have been made validly.

3.3. Warranty claims as set out in the Warranty Certificate:

3.3.1. If the Warranty Beneficiary or the Warranty Rights Assign proves, with regard to the warranty period and the limitations set forth in the Warranty Certificate, that a claimed Product shows defects originating in the manufacturing process, the Manufacturer shall be obligated, at their sole discretion, to:

- (a) replace the defective Products with new Products by delivering replacements for the defective Products, or
- (b) reimburse the price of the defective Products according to the Manufacturer's price list as in force at the time of sale of the Product from the Manufacturer's production plant, or
- (c) remove the defects of the Products, or
- (d) provide a discount on the purchase price of the Products.

3.3.2. The performance by the Manufacturer under a complaint lodged by the Warranty Beneficiary or a Warranty Rights Assign duly lodged in accordance with this Warranty Certificate by the end of the fifth year of the term of this Warranty shall be provided by the Manufacturer—where the possibility under 3.3.1.(a) is opted for—through the replacement of 100% of the defective Products including reasonable labour costs for the replacement of the Products, or—where the possibility under 3.3.1.(b) is opted for—through the replacement of 100% of the price of the defective Products paid by the Warranty Beneficiary to the Manufacturer.

3.3.3. For complaints lodged during the period from the lapse of five years of the term of the Product Warranty calculated from the dispatch of the Product to the Warranty Beneficiary (the first five years) until the end of the 15th year of the term of the Product Warranty, the Manufacturer's performance specified in point 3.3.1 in all its variants shall be reduced by 9% for each elapsed year following the initial five years, calculated up to the date of delivery of the claim to the Manufacturer.

3.3.4. All costs incurred by the Manufacturer in fulfilling the claims of the Warranty Beneficiary or Warranty Rights Assign arising out of a complaint against defective Products under this Warranty Certificate shall not exceed 100% of the price of the defective Products paid by the Warranty Beneficiary to the Manufacturer.

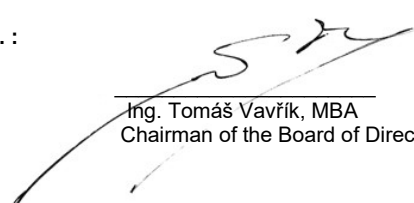
3.4. Under this Warranty Certificate, the Manufacturer is not obliged to provide the Warranty Beneficiary or Warranty Rights Assign with any performance other than that specified in the preceding point 3.3; in particular, under this Warranty Certificate, the Manufacturer is not obliged to compensate the Warranty Beneficiary or Warranty Rights Assign for any loss or damage, including lost profits, nor for any loss of earnings, loss of time, personal injury, or any other indirect consequential damage. The Manufacturer's obligation to perform for the Warranty Beneficiary or Warranty Rights Assign cannot be extended to faultless Products delivered simultaneously with the defective Products.

3.5. A new Product delivered by the Manufacturer to the Warranty Beneficiary or Warranty Rights Assign as a replacement for a defective Product (hereinafter referred to as the "New Product") shall be covered by the Warranty as set out in this warranty statement, with the warranty term for the New Product to commence on the date of dispatch from the Manufacturer's production plant to the Warranty Beneficiary of the defective Product that is being replaced by the New Product, and with the warranty term for the New Product expiring upon the lapse of 15 years from the date of dispatch of the defective Product from the Manufacturer's production plant to the Warranty Beneficiary which is being replaced by the New Product.

3.6. This Warranty Certificate fully replaces all previous warranties provided by the Manufacturer for the Product. Any warranty statements previously issued by the Manufacturer shall not apply to Products supplied by the Manufacturer on or after 20 September 2026.

Hranice, 15 September 2026

For CIDEM Hranice, a.s. :



Ing. Tomáš Vavřík, MBA
Chairman of the Board of Directors



Ing. Martin Klvač
CETRIS Division Director